

Post Implementation Evaluation Reports

Retailer Communications RFP - Lottery

Project Dates: 10/2002 through 1/2003

Project Cost: \$0

PROJECT OBJECTIVES

The basic project objectives were to upgrade the communications network between the Lottery's online system vendor and the retail locations across Kansas, and to do it in a manner that did not disrupt the service to the retail community. This upgrade was expected to improve reliability, reduce the cost of service and maintain response time.